

EXTRACT OF THE RESOLUTION PASSED AT THE MEETING OF THE BOARD OF DIRECTORS OF NEEV CREDIT PRIVATE LIMITED HELD ON 15TH DAY OF MAY 2024, AT THE REGISTERED OFFICE OF THE COMPANY SITUATED AT ROOM NO. 408, 4TH FLOOR, PS IXL BUILDING, ATGHORA, CHINAR PARK, NORTH 24 PARAGANAS, KOLKATA – 700136, W.B., INDIA AT 11:00 AM.

### Revised Grievance Redressal Mechanism Policy of the Company

The Board of Directors has been brought to the attention that the existing Grievance Redressal Mechanism Policy of the company requires revision in change of the name of the contact person Ms. Deepika Bhutra in Level 2.

The Board of the Directors approved the amended policy and it will be substituted as follows:

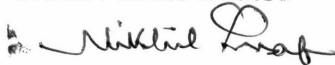
*In case the Customer is not satisfied with the responds provided by the branch team/s in due course, then such Customer may contact our Customer Response Team, the details whereof are set out below:*

Person in charge : Ms. Deepika Bhutra  
Address : Room No. 408, 4th Floor, PS IXL Building,  
Atghora, Chinar Park, North 24 Parganas – 700136  
Email : deepika.bhutra@neevcredit.com  
Phone no : +91 9563183110

The Board directed to update the Company's records, websites and notify the relevant authorities, as required by law and shall continue to be in full force until further notices.

For, Neev Credit Private Limited

Neev Credit Private Limited



Authorised Signatory/Director

NIKHIL SARAF

Director

DIN: 00611163